

**Gary Dougan, DDS, MPH**, has served as Dental Director or Clinical Director for 5 different dental plans, and currently is National Dental Director for MetLife, the largest stand-alone single entity dental carrier in the US, with large multi-state DHMO and DPPO networks providing dental coverage to millions of Americans.

Over the past 17 years, Dr. Dougan has worked for dental plans and other organizations as a quality management specialist. He has performed hundreds of professional reviews of dental offices, reviewed thousands of claims, and is affiliated with various professional and community organizations. He has been involved in dental insurance plan design, policy setting, regulatory compliance and grievance resolution for clinical and administrative member grievances and provider disputes. He seeks to increase access to dental services, and to increase the knowledge of the community about oral health issues. He works to improve the awareness of practicing dentists regarding the changing trends in dental health care delivery. Dr. Dougan practiced general dentistry for over 20 years in Oakland, California.

Dr. Dougan is a graduate of Georgetown University School of Dentistry, Washington DC. He completed a Master of Public Health Degree from UCLA, and a hospital dentistry residency at the Los Angeles County - University of Southern California Medical Center. He is active in "organized dentistry," and is a past President of the Alameda County Dental Society, its charitable Foundation, and is Trustee of the California Dental Association (CDA). He currently serves as Chair of the CDA Leadership Development Committee, and chaired the last 2 CDA Leadership Education Conferences in Beverly Hills and LAX.

Dr. Dougan is a Certified Dental Consultant from the American Association of Dental Consultants (AADC), and a Certified Dental Auditor of the California Association of Dental Plans (CADP). He represents CADP on the Oral Health Access Council (OHAC) and its Policy Committee, an interagency consortium aimed at increasing access to oral health services to those most needy and vulnerable in California through advocacy efforts. In addition, Dr. Dougan was one of the first two dentists chosen for the UCSF-CHCF Healthcare Leadership Program, and is active as part of its Alumni Network.

His professional career centers around working to increase access to dental services for all that seek it, ensuring that patients and providers understand their dental benefits contracts, and education of the community and dentists regarding the changing trends in dental health care delivery.

"I am happy to be working toward improving the oral health of Californians. I feel that I bring a balanced viewpoint to the dental health benefits industry I hope to inspire innovative directions in oral health care policy."